



City News

Newcastle Labour

What Makes You Proud? – Newcastle’s ‘Big Conversation’ is one of Newcastle’s biggest ever engagement exercises and is expected to form the foundations of the city’s future priorities. It is a platform for you to tell us what you are proud of and what you’d like to change. The consultation runs until 20th March. There will be on street surveys, focus groups and an online survey. Check it out at new.newcastle.gov.uk/newcastles-big-conversation

Tenant Satisfaction - Since the Labour-led council took on management of housing stock, transferred away from Your Homes Newcastle, tenant satisfaction has risen substantially. The ‘Getting to Know You’ program, where over 19,000 properties were visited last year is part of the ongoing commitment to improve service quality. The annual survey published recently shows improvements of up to 18.3% across key areas of service. It shows the real difference that comes from listening to tenants and acting on what they tell us.

1,500 New Council Homes – These homes are to be provided over the next 10 years. The strategy prioritises larger family homes and adapted homes for disabled people. It’s not just about building homes, it’s about shaping communities that work better for residents, with fewer HMOs & bringing empty homes back into use. In addition, around 13,500 new homes will be delivered by private developers alongside social and private landlords and affordable housing. We aim to see nearly 2,000 high quality homes built for social, affordable or private rent. Everyone deserves a decent and affordable home.

Climate Change Action – Newcastle has been named amongst the world’s leading Cities for climate change action for the 6th year running, retaining our A-list status. This is based on the Labour-led council’s achievements and commitments toward creating a more sustainable future.

More than Music – A new report has shown the benefits of us bringing the Mercury Prize to Newcastle (the first time it has been held outside of London). Almost 8,000 visitors generated a combined spend of £874,724 adding an estimated £552,868 to the regional economy and supporting the equivalent of 13 jobs. The fringe program delivered cultural activities to 8,367 people.

Heaton Voice

We are here for you



Your Heaton Team, Listening to You

We value what you have to say, and we act on your concerns, and suggestions. It keeps us busy year-round but we always want to hear more. One way of telling us your thoughts on Heaton is by scanning this QR code.

To see what we’ve been up to..... look inside!



Get in touch with us



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Facebook – Heaton Voice

Councillors Surgeries

1st Saturday of each month at Martha & Mary’s, 212 Chillingham Road, 10am – 11am
2nd Saturday of each month Heaton Mosque & Islamic Centre, 1 Rothbury Tce, 2.30pm – 3.30pm

Community Action

planters ...painting ...litter picking.....etc.
Meet Outside Tesco on Chillingham Rd

1st Saturday each month, 11.30am
2nd Saturday of each month, 1pm
All equipment provided &

everyone welcomed



It's all happening in Heaton!

Ready for Spring?

It is a cheery sign of things to come to see all those bulbs we planted in the autumn start to flourish. We are also looking forward to seeing all the daffodils and bluebells we planted in Iris Brickfield when we joined a great team of residents and council officers in November



Trees...Trees...Trees...

Tree protection. Together with residents we supported this magnificent purple beech tree to get a permanent Tree Preservation Order. We are so pleased that it will be with us for many years to come.

What About the Trees Heaton Lost?

We arranged for the Strategic Tree Lead at the council to come for a walk in the rain. We showed him the empty tree pits and discussed the importance of carefully selecting appropriate trees for the sites. We are confident that we will have good news to come and we'll update you in our Spring issue.

Right Tree in the Right Place.

We understand issues residents have brought to us where trees have outgrown their situation or are no longer healthy. We will ensure that where trees can't be saved, they will be replaced with a carefully selected tree, one that is right for our streets.



Clare says "Many people have asked us about re-introducing trees to the old tree pits. We are exploring the best ways to do this and create a healthier environment for everyone"

Follow us on Facebook

See what we are getting up to each week with our latest projects and activities in Heaton. Search for 'Heaton Voice'



Tackling Graffiti

We continually look for ways to deal with what seems like a rising tide of graffiti. Already we got a mural at the rain garden, the graffiti ridden charity bin replaced, painted over graffiti on benches and reported offensive graffiti for immediate removal.



Our Planters had been tagged but it's amazing what soap, a sourer and a lot of determination can do.

Our Notice Boards have been looking unloved with general wear and tear and unwelcome scrawlings. A thorough clean and a lick of paint makes all the difference.

Our litter bins were covered in tags and vape stickers. We managed to get a council cleaning crew onto them in January and what a difference that made! Now we are looking at ways to smarten them up further.



Mehrban says "Yes, there is always more to do but it is gratifying to see our hard work being appreciated"

Community Drop-In

Thank you to everyone who came to our Ward Community Drop-in at Chillingham Rd School. With 15 council services and community organisations represented there were lots of great conversations and idea sharing around the room.

Lara says "The event was inspirational. So many of the conversations we had will lead to further positive action in the community."

Children & adults alike painted kindness rocks on the activity table. Find these little works of art in planters around

What do you think? We love to hear from you about what is good, what needs to be improved and anything you'd like us to help you with.

Our contact details are on the front of this leaflet.

